

IMPLEMENTATION OF A BUSINESS CONTINUITY PLAN OF ARKEMA GROUP

Dear Customers,

MLPC International is closely monitoring the situation linked to the Covid-19 outbreak. In view of recent developments, concrete measures have been taken in order to set up a Business Continuity Plan.

These Plans will be established in compliance with the regulatory and French health measures and will include the appropriate actions to ensure the achievement of the following objectives:

- Individual and collective protection of the health of our employees and external stakeholders
- Continuity of operations by maintaining site security, both in terms of operating permits and our ability to deliver our customers, notably in the event of a high absenteeism rate due to a contamination of employees.

Very practical measures have already been implemented, such as:

- Limitation of business travels
- Reducing exposure and contacts
- Communications within our establishments of good practices to follow
- An updated list of the key personnel

This Business Continuity Plan mobilizes all of our organization's stakeholders i.e. Human Resources, Site Manager, Purchasing Department, Commercial Team, Supply Chain, Legal Department, Health, Safety and Environment, Communication Department, etc. in order to serve and support you to the best of our abilities given the circumstances.

The Business Continuity Plan is coordinated in real time by the Crisis Unit of Arkema mobilized for this purpose.

We keep ourselves regularly informed of regulatory and health measures imposed by government authorities that could impact our production and logistics activities.

Mindful to your needs to pursue your activities in secure conditions, our teams remain mobilized and will keep you regularly informed of the evolution of the situation.

We thank you for your confidence in our capacity to manage this situation to the best of our ability.

Best regards,



Jean-Marc ESPINOSA
General Manager